

# Smart Divert

Smart Divert enables your calls to follow you without you having to return to your own phone. You can divert calls to other numbers anywhere in the UK, most overseas destinations or mobile phones. Calls can also be diverted to 0800 numbers.

## Instructions From Your Phone

To divert calls directly from your phone connect a handset to your phone socket and follow these steps.















Task	Method
Diverting your calls	* CODE (see table below) * #
Checking your diversions	* while holding down # # CODE
Switching off	# CODE #

## Codes From Your Phone







Code	Code Explanation
2 1 ABC	Divert all calls
6 1 MNO	Divert calls not answered in 15 seconds
6 7 MNO PQRS	Divert calls when phone is engaged

## Instructions For Diverting Remotely

NOTE: In order to divert remotely you need an access number and a PIN. The access number is a local number you call into, and the PIN provides the security. Contact support for these or reference your control panel.

Task	Method
Diverting your calls	<p>Dial the access number and wait for dial tone.</p> <p> CODE (see table below)  (pause for 1-2 seconds)</p> <p>PIN  (pause for 1-2 seconds)</p> <p>Full phone number  (pause for 1-2 seconds)</p> <p>Full number to divert to </p>
Checking your diversions	<p>Dial the access number and wait for dial tone.</p> <p> while holding down  (pause for 1-2 seconds)</p> <p>CODE  (pause for 1-2 seconds)</p> <p>PIN  (pause for 1-2 seconds)</p> <p>Full phone number </p>
Switching off	<p>Dial the access number and wait for dial tone.</p> <p> CODE  (pause for 1-2 seconds)</p> <p>PIN  (pause for 1-2 seconds)</p> <p>Full phone number </p>

## Codes For Diverting Remotely

Code	Code Explanation
 	Divert all calls
 	Divert calls not answered in 15 seconds
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